



## Dealer Logins - (FAQs)

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### Q: How do I sign up for Weiler Dealer Access?

**A:** Visit [weilerdealer.com/login](https://weilerdealer.com/login) and complete the registration form. After submitting, you should receive a confirmation email within 10–15 minutes. Be sure to check your junk/spam folder, as the email often ends up there. Please ensure all information is entered accurately so your access can be processed correctly.

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### Q: What's the difference between Customer Access and Dealer Access?

**A: Dealer Access** is for direct Weiler dealers. **Customer Access** is for end-users or customers working with one of our authorized dealers. *Note: Only verified dealers are eligible for Dealer Access.*

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### Q: An employee has left our company. How do I remove their access?

**A:** Simply email [jmason@weilerproducts.com](mailto:jmason@weilerproducts.com) or [pzimmerman@weilerproducts.com](mailto:pzimmerman@weilerproducts.com) and request that their access be removed.

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### Q: When signing up, how do I know which access level to request?

**A:** Choose the access level that aligns with your job role and has been approved by your manager. If additional access is needed, we will only grant it with direct manager approval via email.

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### Q: I signed up but never received the confirmation email; what should I do?

**A:** First, check your junk/spam folder. Ensure you entered your email address correctly the system copy/pastes it into the login directory. If everything looks correct and you still haven't received anything, contact [jmason@weilerproducts.com](mailto:jmason@weilerproducts.com) or [pzimmerman@weilerproducts.com](mailto:pzimmerman@weilerproducts.com) for assistance.

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## ***Dealer Logins - (FAQs)***

**Q: Can I use someone else's login to access the dealer portal?**

**A:** No. Each login is assigned to an individual. Sharing logins is strictly prohibited and may result in both parties losing access. Please use your own login so we can best support your needs.

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**Q: I have an account but forgot my password. What should I do?**

**A:** Go to [weilerdealer.com/login](https://weilerdealer.com/login) and click **Reset Password**. If your email is marked as invalid or you're still having trouble, please reach out to [jmason@weilerproducts.com](mailto:jmason@weilerproducts.com) or [pzimmerman@weilerproducts.com](mailto:pzimmerman@weilerproducts.com) for support.